



The Premier Organisation for Fleet Operators

Testimonials

Don't just take our word for it – a number of members have provided the comments printed below, to give their views of why they have been long-term members of ACFO. We have had testimonials from Fleet Operators of all sizes, and from some of our members in the fleet supply chain side too – their views are just as important as the contributions they make to the discussions and issues on fleet operations.

Ian Read – Veolia Water UK (London West region)

In today's extremely demanding fleet world it is important that managers and administrators have access to up-to-date and reliable information and contacts.

Veolia Water has been a member of ACFO for many years and we have always valued the close contacts that have been established.

ACFO is at the forefront of the fleet industry and has very important access to and influence upon Government and industry decision-makers. Our voices are heard!

On a personal level, the ability to meet and exchange views and knowledge is invaluable and it is always the case that one learns something new at every meeting and, more often than not, solves a niggling problem!

Long may ACFO continue!

David Tidman – RNLI (Southern region)

I joined ACFO in 2003, after being invited to a meeting in Basingstoke by an existing member.

At that time, I had become responsible for the car fleet at my new job. I was told it was an easy job that could be sorted Friday afternoon.

I soon discovered it was a lot more complicated than I thought and fraught with pitfalls for the unwary: I needed guidance because fleet management had changed quite considerably since I was last responsible for a small car fleet in the 1990's.

So I went to my first ACFO meeting and found those present very friendly, very helpful and willing to share information: something that does not always happen at other trade groups I had been a member of. I was soon made aware of the impact that Health and Safety management was having, steadily making the Fleet Manager's job more involved.

I kept going to the ACFO meetings and discovering solutions to problems I faced at work. There were plenty of opportunities to talk to managers who had the same problems (and solutions!) to those issues I faced.

I still regularly attend ACFO meetings and can network with other members and guests: remember – a problem shared is a problem halved – or maybe even solved!

**Nigel Trotman – Lex Autolease (previously with Whitbread)
(Midlands region)**

As a newly-appointed Fleet Manager with an awful lot of questions, ACFO was invaluable to me in my early days. I learned so much from talking to other Fleet Managers, sharing problems and making contacts that I still have today.

Even after almost 15 years as an active member, I still learn new things when I attend meetings and make valuable new contacts. That's why I agreed to become a regional officer – ACFO has given me a great deal over the years (in fact much of my success is down to the help and encouragement received via ACFO) and I wanted to give something back.

Elaine Thomson – Auto Windscreens (East Anglia region)

ACFO is a great tool for me as not only can I meet and share ideas with those in my region I get regular weekly updates that are relevant to me and my business. I would recommend everyone in the fleet industry comes along to share best practices and further enhance relationships.

**Alan Thurgood –Murketts Vauxhall and long term supporter of
ACFO (East Anglia region)**

Being a supplier to the Motor Trade, its nice to keep up with all the latest news and problems that fleet Mangers face's day to day. So when I visit customers, the conversation is so much easier as I can have better understanding of the situations they face. Plus meeting existing friends and customers in this busy world.

Alan Mills – Arnold Clark (Scottish region)

ACFO quarterly regional meetings represent an informative forum for debate and discussion on new legislation, manufacturer & car model issues and a wealth of industry topics, in a friendly and informal setting, over a three hour session.

Seen through the eyes of a Leasing company, they offer an excellent insight into the concerns and interests of member Fleet Managers.

I would heartily recommend membership to all companies and organizations who operate a vehicle fleet”